## E. FLETCHER WILLIAMS

3930 Eden Estate Trail ♦ Middleburg, FL 32068 ♦ Phone: (904) 406-0634 ♦ Fax: (904) 525-8089

COMPANY	CME CLAIMS CONSULTING Offices in Falmouth, ME and Middleburg, FL
EXPERIENCE	
9/06-Present	<b>CME CLAIMS CONSULTING</b> <b>Independent Adjusting Services:</b> Large Loss Claims Adjuster & Field Supervisor. Currently adjusting files from Hurricanes Katrina, Rita, Wilma & Charley as well as Large Loss adjustment for major insurance carriers.
5/02-8/06	CNA INSURANCE COMPANIES Executive General Adjuster Reported to the Director of World Wide Claims. Managed and handled large property losses & projects up to \$35 million on a nationwide basis. Adjuster of record for numerous multi-million dollar losses for Hurricane Andrew. Adjusted losses involving Manufacturing Plants, Apartment Complexes, Nursing Care Facilities, Office Buildings, Power Plants, Chemical Plants, Hotels, Motels, and Multiple Family Housing. Extensive experience with Inland Marine and Boiler & Machinery losses. Supervision: Catastrophe Offices & Catastrophe Field Offices, home office audits, field office reviews and audits.
5/97-5/02	<ul> <li>CNA INSURANCE COMPANIES</li> <li>Senior General Adjuster</li> <li>Managed and adjusted property losses up to \$20 million on a nationwide basis, including Homeowner's, Chemical Plants, Hotels, Motels, Multiple Family Housing, and Manufacturing risks.</li> <li>Investigated claims, determined damages, managed experts, investigated subrogation and conducted settlement negotiations. Coordinated with Special Investigations Unit concerning fraud and arson investigations.</li> <li>Supervision: Field-trained general adjusters and branch adjusters.</li> </ul>
8/87-5/97	CONTINENTAL LOSS ADJUSTING/UAC Regional General Adjuster Managed and adjusted first party property losses up to \$20 million within the Southeastern Regional area of the United States. Adjuster of record on numerous multi-million dollar losses for Hurricane Hugo. Received the Superior Performance Award in 1993.

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6/82-8/87	UNDERWRITERS ADJUSTING COMPANY Senior Adjuster Managed and adjusted large & complex losses within the branch. Initiated the Advance Property Program within Underwriters Adjusting Company. Oversaw all Malpractice claims for Humana Hospital.
7/78-6/82	UNDERWRITERS ADJUSTING COMPANY Branch Adjuster Managed and adjusted first-party property losses in the Jacksonville Florida area.
2/73-3/74	ALLSTATE INSURANCE COMPANY Inside Property Claims Supervisor Managed and Supervised eight outside Property Adjusters handling first and third party property claims. Handled serious loss reports on large property losses as well as individual training of the adjusters.
10/67-2/71	ALLSTATE INSURANCE COMPANY Inside Adjuster Handled first and third party property claims for auto and property.
EDUCATION 1964	LAKE CITY COMMUNITY COLLEGE Education & Business
1967	ALLSTATE INSURANCE Adjuster Training School Advance Property School
1972, 1978	UNDEWRITERS ADJUSTING Advance Liability Advance Property Program
LICENSE	Florida Independent Adjuster
INDUSTRY CERTIFICATIONS	INSURANCE INSTITUTE OF AMERICA Associate in Claims California Earthquake Accredited